



PRODUCT WARRANTY POLICY

Island Block & Paving produce a unique range of bricks, retaining wall blocks, concrete building blocks, weed free paving, patented retaining wall systems and landscape products. The Company is quality assured to ISO 9001:2008 and operates a compliant OHS Management system to AS/NZS: 4801. Island Block & Paving is committed to manufacturing sustainable products where possible, in a safe efficient manner.

Warranty Policy

Island Block & Paving's manufactured concrete masonry products comply with Australian Standard AS 3700-2001 Masonry Structures.

The company apply a 20 year product warranty on all manufactured products which applies to the product's durability/serviceability i.e. it will remain structurally sound and intact to perform its intended role.

Further to the above Island Block & Paving have an obligation to comply with Australian Consumer Law "Consumer Guarantees", a copy can be found at the link below:.

http://www.consumerlaw.gov.au/content/the_acl/downloads/consumer_guarantees_guide.pdf

Signed Phil Thurlow
GENERAL MANAGER ISLAND BLOCK & PAVING

Date 7th October 2013

REFERENCE: Island Block and Paving Quality Management System