



## FREQUENTLY ASKED QUESTIONS

### **Q. How long will my Artificial Grass co. lawn last for?**

A. The life expectancy of artificial, or synthetic grass as it is also commonly called, is approx 20 years. We anticipate due to its excellent quality and UV stability an even longer timeframe in a domestic environment.

### **Q. Why select Artificial Grass co. lawn ahead of a natural grass?**

A. Artificial Grasses provide many benefits over natural grass including limiting maintenance costs, no watering which saves money, no mowing, no fertilising, it is not reliant on weather patterns for its survival and it is a perfect surface for relaxing or kids activity. This results in a beautiful looking lawn that lasts all year round and is not reliant on weather and water restrictions.

### **Q. Is the grass child and pet-friendly?**

A. All Artificial Grasses supplied are made from the highest quality yarns which have no toxic properties and are therefore suitable for use by children, animals and for the environment. Additionally people who suffer from hay fever will be much more comfortable around our Artificial Grasses than natural grass.

### **Q. Does the Artificial Grass get affected by "Pet business"?**

A. Not at all, just treat our Artificial Grass like normal grass. Urine will not cause discolouration and simply seeps through the drainage holes, pet droppings will need to be removed. The Artificial Grass may need some cleaning especially in hot weather or times without regular rainfall.

### **Q. How to Remove "Pet business" and maintain Artificial Grass?**

A. To remove pet droppings from the grass, use your preferred method for removing solid pet waste. Once any solid waste is removed hose down the area thoroughly. Most pets have favourite places to relieve themselves, which makes pet urine removal simple as well. To clean pet urine, use a hose to spray down the area at least once a week in dry conditions. To ensure that the grass stays clean and odour free, you may want to spray the area at least once a month with an Artificial Grass deodorizer (available from Bunning's). Alternatively a low grade domestic disinfectant can be used- diluted 5:1 with water and applied via a watering can.

**Q. What happens to the water when it rains?**

A. The water drains through the sand infill and through the perforated drainage holes in the grass, (the flow is substantially reduced during this process). The water will then follow the fall of the ground. Artificial Grass acts exactly the same way as a sewn grass.

**Q. How do I get more information or a quote?**

A. Contact us by phone 1800 004 449 or email us at [sales@islandblock.com.au](mailto:sales@islandblock.com.au) and advise the dimensions of your area. A free on site measure and quote service is available.

**Q. What is the price to supply only if I install myself?**

A. Artificial Grasses are sold per M2 and the price depends on the grass type and quantity required, contact us by phone 1800 004 449 or email us at [sales@islandblock.com.au](mailto:sales@islandblock.com.au) and advise the dimensions of your area. A free quote will be provided within 24 hours and include any accessories required e.g. fixing pegs, joining tape and kiln dried sand.

**Q. Can you arrange installation and what is an approx cost to Install?**

A. Yes we have a group of recommended installers available, generally the supply and installation cost ranges from \$65.00 to \$75.00 per M2 depending on the grass type selected and the amount of preparation required. To arrange a supply and install price contact us either by phone 1800 004 449 or email us at [sales@islandblock.com.au](mailto:sales@islandblock.com.au) to arrange an installer.

**Q. Is there any maintenance required?**

A. The grass can be washed down with a hose or cleaned with a stiff brush annually. Artificial Grass can be cleaned like a natural grass by using a leaf blower or flexible rake to remove debris, an occasional sweep with a stiff broom (against the grain of the grass) is also beneficial.

**Q. What are your Artificial Grasses made from?**

A. Artificial Grass supplied from Island Block & Paving are a high grade synthetic product made with premium multiple backings and monofilament grass fibres. The backing is made with polyester weft and SBR latex. The materials are UV resistant, highly durable, environmentally friendly and available in 4 metre and 2 metre wide rolls.