



## PRODUCT WARRANTY POLICY

IBP P-06

*Island Block & Paving produce a unique range of bricks, retaining wall blocks, concrete building blocks, weed free paving, patented retaining wall systems and landscape products. The Company is quality assured to ISO 9001:2008 and operates a compliant OHS Management system to AS/NZS:4801. Island Block & Paving is committed to manufacturing sustainable products where possible, in a safe efficient manner.*

### **Policy:**

Island Block & Paving's manufactured concrete masonry products comply with Australian Standard AS 3700-2001 Masonry Structures.

The company apply a 30 year product warranty on all manufactured products which applies to the product's durability/serviceability i.e. it will remain structurally sound and intact to perform its intended role.

Further to the above Island Block & Paving have an obligation to comply with Australian Consumer Law "Consumer Guarantees", a copy can be found at the link below:

[https://cdn.tspace.gov.au/uploads/sites/60/2016/05/0553FT\\_ACL-guides\\_Guarantees\\_web.pdf](https://cdn.tspace.gov.au/uploads/sites/60/2016/05/0553FT_ACL-guides_Guarantees_web.pdf)

### **REFERENCE:**

**Island Block and Paving Quality Management System**

Signed: Jason Bassett

Date: 02/02 /2024

Jason Bassett: General Manager